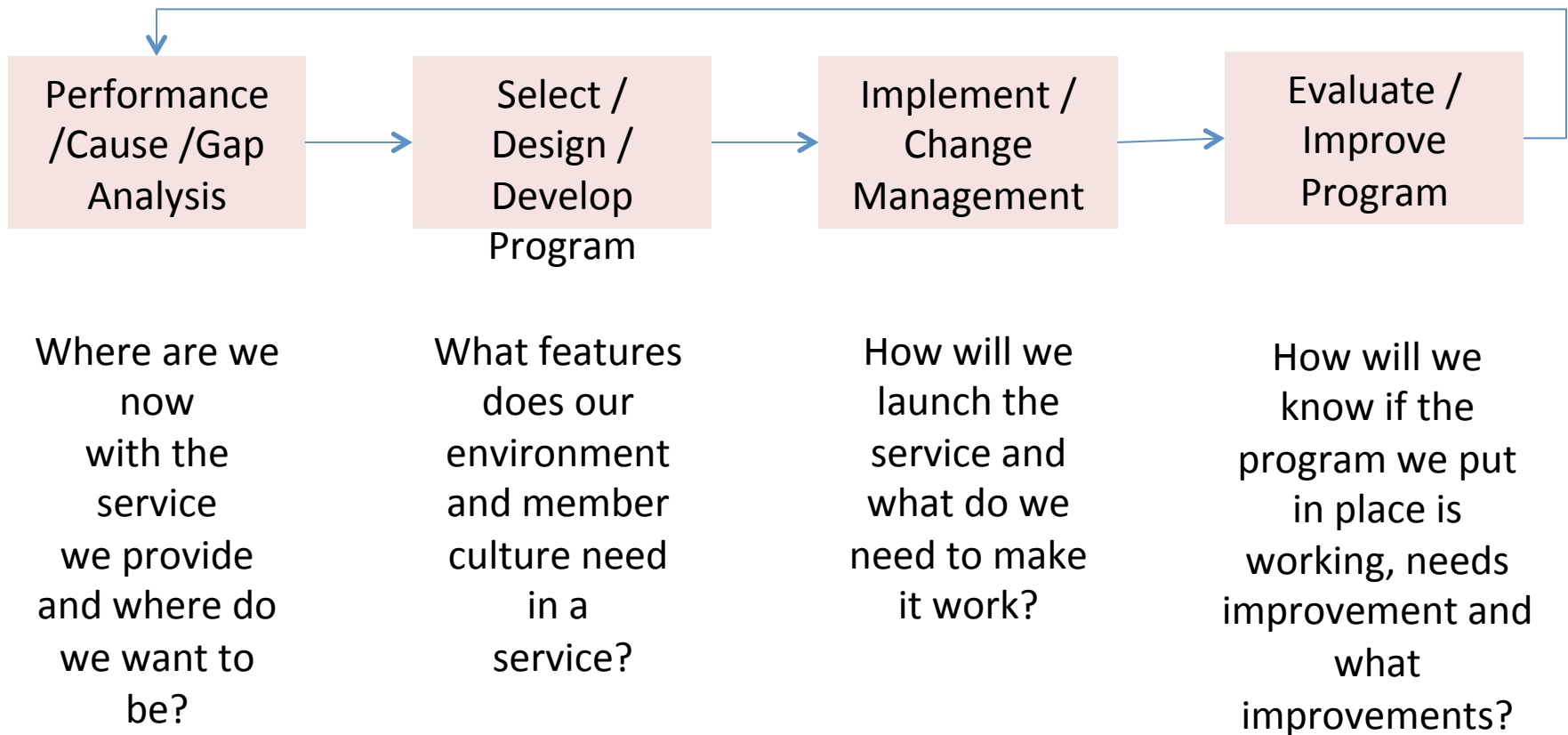


# Chapter Services



- How do you know what services to provide your members?
  - ASK THEM
- How do you plan, implement, sustain and grow chapter services? **AT YOUR CHAPTER?**

# Did Someone Say HPT?



# Levels of Chapter Services



## Level 1 – Populate and Mentor

- Report Opportunities for Members
- Answer Requests for Assistance

## Level 2 – Tools and Sessions

- Specific tools and/or training available
- Targeted groups of members

## Level 3 – Collaborate On-Line

- Programs with sustained interaction

